



Involvement of Parents and Guardians

As a child-centred organisation, we are committed to putting the interest of the child/young person first. We are committed to being open with parents/guardians.

We undertake to:

- Advise parents/guardians of our child protection policy. Parents of Campettes will be provided with a link to these policies on the Camp application form.
- Comply with health and safety practices. Parents of Campettes will be provided with a link to these policies on the Camp application form.
- Operate child-centred policies in accordance with best practice

If we have concerns about the welfare of the child/young person, we will:

- Respond to the needs of the child or young person
- Inform the parents/guardians on an on-going basis unless this action puts the child or young person at further risk
- Where there are child protection and welfare concerns, we are obliged to pass these on to the relevant authorities
- In the event of a complaint against a member of staff/volunteers, we will immediately ensure the safety of the child/young person and inform parents/guardians as appropriate

To that end we will:

- Contact local authorities where there is a child protection welfare concern
- Encourage parents/guardians to work in partnership with us under the guidelines set out by Michaela Foundation to ensure the safety of their children
- Have a designated contact person available at each camp/event for consultation with parents/guardians in the case of any concern over a child or young person's welfare namely the Camp Coordinator or the Camp Children's Officer
- Invite parents/guardians to join in day to day activities where this is practical
- Encourage and consider their comments and suggestions
- Respect parent/guardian's right to confidentiality
- Use e-newsletters to inform parents/guardians about what goes on in the organisation, including and change in procedures that might affect them
- Introduce parents/guardians to new workers / volunteers through the use of photographs on our website
- Inform parents of any incident or injury that happens to their children
- Always get parents/guardians consent for their child's participation in camps/events and for the taking of photographs of their children

Michaela



FOUNDATION

- Deal with parental complaints through a proper complaints procedure